

# Navigating Transportation Management Services Solution (TMSS)

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### **GSA Transportation Programs**

Value Proposition...

Offer a comprehensive web based freight and household goods transportation management system for Federal civilian agencies

### Overview

- **★** TMSS
- **★** CHAMP
- ★ FMP
- What can GSA do for you
- Conclusion



### www.moveit.gsa.gov

TMSS is a secure Internet-based transportation management solution that simplifies and streamlines the entire freight and household goods shipment process for Federal civilian agencies



### Primary TMSS Features

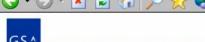
- Rate and route shipments
- ★ Book shipments online
- Electronic bills of lading
- Automated mileage
- Event based e-mail/e-mail alerts

### **Primary TMSS Features**

- Automatically fills in key data
- ★ Stored addresses
- Transaction / multiple audit trail
- ★ Online rate filing capability
- Complete shipments / reports menu

### Future Development

- ★ Automated HHG/Freight Prepayment Audit
- ★ TSP Invoicing / Payment
- ★ Post Payment Audit
- ★ File/Settle Loss and Damage Claims
- ★ EDI



U.S. General Services Administration



### Transportation Management Services Solution (TMSS)



Please Enter your User Id & Password to Login

TMSS Complete Shipments Module Now Available.

(see "What's New?") for additional information.

### WELCOME TO TMSS!

Transportation Management Services Solution (TMSS) is the first comprehensive online freight and household goods transportation management system designed exclusively for federal civilian agencies. For federal civilian agency representatives and transportation service providers doing business with GSA, contact us on our toll free number 1 866-MOVEGSA or <a href="mailto:qsa.qov">qsa.qov</a>. Don't forget to <a href="mailto:bookmark">bookmark</a> us at <a href="mailto:www.moveit.qsa.qov">www.moveit.qsa.qov</a>.

### TMSS - SIGNIFICANT SAVINGS, MORE VALUE!

TMSS provides access to GSA's highly competitive transportation rates via the Freight Management Program (FMP) and Centralized Household Goods Traffic Management Program (CHAMP).

### Freight Management Program (FMP)

Average Savings - 45% off Commercial Rates

- Strict TSP approval process
- Over 600 TSPs large and small

### Centralized Household Goods Traffic Management Program (CHAMP)

- · Average Savings 52% off Commercial Rates
- · Strict TSP approval process
- Over 250 TSPs

NOTE TO CUSTOMERS. If you were not a user of ITMS please go to "New Customer? Click Here to Register" (located on this home page). If you previously used ITMS please enter your ITMS userid and password for your first login. All subsequent logins will require you to use the TMSS assigned userid and your personally selected password. Each user who accesses TMSS is required to have their own userid and password.

NOTE TO TRANSPORTATION SERVICE PROVIDERS (TSPs). If you are logging into TMSS for the first time, you are required to use your previously assigned ITMS userid and password. All GSA approved TSPs were assigned an ITMS userid and password. If you do not know your userid or password, contact GSA toll free at 1-866-MOVEGSA with your Standard Carrier Alpha Code (SCAC) and Tax Identification Number (TIN). After you log in to TMSS, you will be required to create a new TMSS password. TMSS will notify you of your new userid via email. All subsequent TMSS logins will require you to use the TMSS userid and password. If you are not an approved GSA TSP, contact GSA toll free at 1-866-MOVEGSA.

www.moveit.gsa.gov

more features - more flexibility - less work

About TMSS | FAQs | Contact Us | Browser Info | System Status | Test Volunteers | Agency Freight Agreement | HHG Move Management Guidelines | GSA Form 3080-HHG Carrier Evaluation





Forgot Password? Enter User ID and click here

New Federal Customer? Click here to Register



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AMSA & GSA Household Goods and Freight Forum

Registration

### **★** Offerings

Transportation Management

TMSS Training Online Training Guides

Travel Training Courses



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### Transportation Programs

### Transportation Management Services Solution (TMSS)

GSA offers freight and household goods transportation services for federal civilian agencies. Transportation options are accessed through GSA's internet based TMSS system. TMSS provides:



- Comprehensive online freight and household goods transportation;
- First web based transportation system with an approved electronic bill of lading;
- · Shipment booking online feature;
- Volume discounted negotiated government rates;
- Efficient transportation system that streamlines the transportation process; and
- Ease of use.

### Centralized Household Goods Traffic Management Program (CHAMP)

<u>CHAMP</u> stipulates provisions for transporting household goods, privately owned vehicles, and unaccompanied air baggage of relocating federal employees to domestic and international destinations. CHAMP provides:

- Online booking of CHAMP shipments through TMSS;
- Economical advantages through significant savings off commercial rates;
- · Over 250 participating Transportation Service Providers;
- Strict Transportation Service Provider approval process;
- Standards/requirements of Household Goods Tender of Service (HTOS);
   and
- Expert assistance and guidance from GSA's transportation management associates.

### Freight Management Program (FMP)

<u>FMP</u> provides a framework for fulfilling the domestic freight shipping requirements of federal agencies. The program offers rate management services nationally for general commodity freight transportation. FMP provides:

- · Online booking of FMP shipments through TMSS;
- · Significant savings off commercial rates;
- Over 650 participating Transportation Service Providers;
- Expert assistance and guidance available from transportation management associates; and
- · Standards/requirements of Standard Tender of Service (STOS).

### Transportation, Delivery and Relocation Solutions (TDRS)

The <u>Transportation</u>, <u>Delivery and Relocation Solutions Schedule 48</u> meets GSA's customers' needs in domestic express and ground routine shipping needs, employee and office relocation services, local courier services and ground passenger transportation services.

### Transportation Audits

GSA identifies and recovers Transportation Service Provider (TSP) overcharges and other debts relating to transportation bills paid by agencies around the world. Visit Transportation Audits for more information on prepayment and postpayment

Transportation Programs (703) 605-5618 Fax (703) 305-7946 transportation.programs@gsa.gov

- View Contact Details
- Organization Page

Scott Tiedt (703) 605-2887 scott.tiedt@gsa.gov

View Contact Details

Guy Galloway (703) 605-2924 guy.galloway@gsa.gov

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View Contact Details

### Additional Contacts For

- Domestic Delivery Services
- Freight Shipments
- Moving Household Goods
- Transportation Audits
- \* Transportation Management



Transportation Mgmt Services
 Solution

### EVENTS

- GSA Expo 2006
- Household Goods and Freight Forum
- Travel, Transp and Prop Mgmt Workshop



TMSS Training Schedule



- Find Your Regional GSA Office
- Transportation Audits
- Transportation Links
- Travel and Transportation Training



www.gsa.gov/transportation

### TMSS Access Levels

A registered user (customer or TSP) is granted various levels of access depending on the individual's role in TMSS. The generic roles defined in TMSS are:

- ★ System Administrator (SA)
- ★ Agency/TSP User Administrator
- ★ Proxy User
- ★ Business User
- **★** Guest

## Centralized Household Goods Traffic Management Program (CHAMP)

- Domestic and International moves
- ★ Household Goods, POV, UAB
- Competitive rates
  - General and move management, agency specific rates (SROs)
- ★ Strict TSP approval
- Quality control process
- ★ Superior insurance valuation



### Approval of Participants in CHAMP

- **★** Evaluation Criteria
  - -Experience in the marketplace
  - -Claim history
  - -Experience in territorial traffic lanes
  - -Corporate account experience
  - -Knowledge of the Tender of Service
  - -Financial Review

### **CHAMP** Request for Offers

- ★ Sets standard requirements and procedures
- **★**Provisions
  - -CONUS/International
  - -Specific alternating/non-alt. Standing Route Orders
  - -Accepted/effective dates
  - -How the HTOS applies
  - -Special provisions affecting rates/charges
  - -Rate submission requirements electronically
  - -Rate offer formatting requirements

### **CHAMP Released Value**

- ★ Household Goods (HHG)
  - -Released at Full Value (\$5.00 per pound)
  - -Exception: VA (domestic \$6.50 w/max. \$117,000 and intl. \$8.50 w/max. \$153,000) DOS (domestic \$6.50 and intl. \$8.50)
- ★ Unaccompanied Air Baggage (UAB)
  - -Released at Full Value
- ★ Privately Owned Vehicles (POVs)
  - -Current Market Price

### **Employee Responsibility**

- ★ At Origin:
  - -Be present during packing/unpacking
  - -Verify inventory for actual condition
  - -Make items to be moved accessible
  - -Appraise items of extraordinary value
- **★**At Destination:
  - -Annotate Inventory for visible loss/damage
  - -Report to TSP and submit claim in writing

### CHAMP – A Solution

- ★CHAMP, streamlines the transportation management process
  - -Defines Government services
  - -Standardizes the requirements
  - -Defines rights and responsibilities
  - -Provides a secure web-based system
  - -In compliance with 41 CFR 102-118 requirement

## Move Management Services under GSA Schedule

- ★ Solicitation No.: FBGT-GG-040001-B, Transportation, Delivery and Relocation Solutions, Schedule 48
- ★Governmentwide Employee Relocation Services SIN 653-7, Move Management Services (MMS)
- ★ Shipments are tendered to the MMS contactor who becomes ultimately responsible for the shipment

## Move Management Services under GSA Schedule

- ★Contractor may use CHAMP carrier and rates under a teaming approach. Contractor remits .75% for MMS and carrier remits either 1.5 or 2.5% to GSA Transportation Program Office
- ★Contractor may use the 400N or 415G (not CHAMP). Any references to CHAMP means it's a CHAMP shipment. Contractor remits .75% on all MMS and transportation costs to GSA Schedules program

### Freight Management Program (FMP)

- ★ CONUS, Intrastate CONUS, Intrastate Alaska
- ★ Truckload (TL) and Less than Truckload (LTL)
- ★ Competitive rates
- ★ Strict TSP approval process
- ★ Agency specific rates (SROs)
- ★ Full value insurance



www.gsa.gov/transportation

### Approval of Participants in FMP

- ★ Evaluation Criteria
  - -Experience in the marketplace
  - -Claim history
  - -Experience in territorial traffic lanes
  - -Corporate account experience
  - -Knowledge of the Tender of Service
  - -Financial Review

### FMP Request for Offers

- ★ Sets standard requirements and procedures
- **★**Provisions
  - -CONUS
  - -Specific alternating/non-alt. Standing Route Orders
  - -Accepted/effective dates
  - -How the STOS applies
  - -Special provisions affecting rates/charges
  - -Rate submission requirements electronically
  - -Rate offer formatting requirements

### FMP – A Solution

- ★FMP, streamlines the transportation management process
  - -Defines Government services
  - -Standardizes the requirements
  - -Provides a secure web-based system
  - -In compliance with 41 CFR 102-118 requirement

### What GSA can Offer and do for You

- ★ An end-to-end transportation solution
- ★ Negotiate all rates including agency specific rates
  - Leverage volume discounts and our expertise with the industry
- ★ Standardized well established programs
  - Household Goods Tender of Service/Freight Standard Tender of Service

### What GSA can Offer and do for You

- ★ Technical knowledgeable support (program offices, help desk, web)
- ★ TSP evaluation program to assist in best value decisions
- ★ System, programs, training, technical support to run solid programs

### Conclusion

- ★TMSS is an internet based shipper system for civilian agencies
- ★Two programs available to civilian agencies are run through TMSS (CHAMP and FMP)
- ★TMSS existing features: rate and routing, online booking, electronic bill of lading, complete shipments, reports

### Conclusion

- ★ TMSS future developments: prepay audit, payment, EDI, post pay audit
- ★GSA offers a standardized program, customized SROs, general & move management services, competitive rates, no access fees

### TMSS→ <u>www.moveit.gsa.gov</u> Available 24/7

1-866-MOVEGSA

E-MAIL REQUESTS gsamovehelp@gsa.gov

scott.tiedt@gsa.gov transportation.programs@gsa.gov

Realize significant transportation and operational savings by using TMSS!